

## SmartVoice Service:

Business Phone Lines and more.



**We Care Worldwide**  
Communications



- Local, long-distance, and toll-free phone service with up to 50% savings and no capital investment
- High Quality of Service through Dedicated QoS Circuit
- Integrates with existing equipment; No need to replace your PBX or Key System

Phone Service Savings  
Without the Investment.

[www.wecareworldwide.com/smartvoice](http://www.wecareworldwide.com/smartvoice)  
Contact one of our agent representatives for details

SmartVoice Service includes:

- Local Dial Tone
- Long Distance Calling
- Conference Calling
- Toll-Free
- Voice VPN (Free Calling between Offices)
- Voicemail
- Follow-Me Mobility Numbers
- Fax Management
- Automated Attendant
- 911

...and a complete set of web based management tools and options!

## **SmartVoice Service**

### **It's True- Voice Over IP Technology Offers Substantial Savings**

- Save up to 40% on your phone bill (local, long distance and toll free)
- Extract the value you've already paid for: keep the phone system you already have
- Save the capital expense of new investment; no need to buy new IP phones or PBX's
- Keep the phone numbers you already have
- Call between offices FREE
- Enhance employee productivity with advanced VoIP features

### **Only SmartVoice Delivers the Quality You Demand**

- Unlike Vonage-type services, SmartVoice utilizes a dedicated data connection for voice calls
- Over 10 years experience delivering communications services to business (IBM, SUN, HP, AMEX)
- Built-in disaster recovery service ensures you still get calls in the event of a disaster.

### **Add Up the Savings**

- No new equipment to purchase, a zero CapEx solution
- Unlimited FREE local calling\*
- 500 minutes per line long distance calling is included
- Additional long distance calling is less than 2¢ (1.99 Cents/min)
- Additional toll free calling is less than 3¢ (2.59 Cents/min)
- Intra-company calling is Free

\*Unlimited Metered Market Pricing: Metered markets include 1,000 minutes per line of either local or long distance calling.

### **The Simplicity & Support You've Been Looking For**

- No need to buy and install new phones and equipment: SmartVoice works with your current PBX or Key System
- No need to change phone numbers, either Local or Toll Free
- Easy to manage; one simple call or email to add lines, add numbers, open a new office, or any other changes.
- Online web site for easy administration; view your telephone bill detail, or register your request for changes to your account
- Easy, web based management tools for all your employees; point and click to forward your phone calls, check your voicemail, and more
- Award winning customer service (winner of IBM's highest rating for serving over 35,000 IBM employees)

## All the Features You Expect From Business Phone Service...

- Dial Tone – Simple Calling
- Your current Toll Free and Local numbers
- Transfer, Call forward
- On-net/Abbreviated Dialing

## No need to compromise on functionality, quality, or business performance

...plus More!

Add New Features Without Upgrading or Replacing Your Phone System

The SmartVoice service provides next generation features that work WITH your phone system such as:

- Follow Me/ Mobility (turn any phone into your office number)
- Automated Attendant (tie together your wireless and office employees)
- Unified Messaging
- Conference Calling, both On-Demand and Pre-Scheduled
- Fax mailbox

## How it Works

- A new data circuit is installed (used only for voice calls to ensure high quality)
- A VoIP gateway is connected to the data circuit
- Your phone system is unplugged from the existing phone lines and connected to the gateway
- Your existing phone numbers are transferred to the SmartVoice service

- » **Basic-** Local or toll free number
- » **Basic Number with Voicemail-** Local or toll free number with built-in voicemail for unanswered calls. Ideal if your don't have voicemail or want to replace an existing system
- » **Follow-Me with Voicemail-** Local or toll free number with call forwarding, call screening, sequential ringing and simultaneous ringing. Ideal for mobile sales, support or executives. Ensures they never miss important calls
- » **Conferencing-** Toll free Reserved and reservationless conferencing number. Low cost conferencing service with the capability for an office worker to join "on-net" for even more savings.
- » **Fax Number-** Local or toll free number for receiving and storing faxes. Used to provide "fax mailboxes" for secure confidential fax receiving.
- » **Automated Attendant-** Local or toll free number for answering and routing inbound calls to the right person, department or information. Ideal for consolidating multiple offices, for specific departments, after hours or for each location.
- » **Virtual Calling Card-** Toll free number for placing long distance and on net calls while away from the office. Used for traveling employees to call on and off net

By calling Customer Service or through the SmartVoice Service Administrator website, the administrator manages a list of employee phone numbers and extensions, and can move, add, delete, or change extensions and phone numbers easily anytime.

- » View Service Summary
- » View Current and past invoices
- » View Call History by number
- » Purchase additional numbers, lines and features

## The User Experience (for your Employees)

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## High-Level Product Packages

### Unmetered Market

Business Size	Lines	LD Minutes	Activation	Monthly Rate
Small Office (5-20 employees)	4 Analog	2000*	\$400	\$150
Medium/ Large Office (20-100 employees)	5-24 Analog	500 /Line*	\$400	\$184 (\$34/ additional line)
Large Office (80-100 Employees)	24 Digital	12,000*	\$999	\$830

\* Small Office in metered market includes first 4,000 LD or Metered Local minutes per month

\* Medium/ Large Office in metered market includes first 5,000 LD or Metered Local per month for first 5 lines plus 1000 LD or Metered Local minutes per additional line/ month

\* Large Office in metered market includes first 24,000 LD or Metered Local minutes /month

## Summary

- Realize the VoIP cost savings without investing in a new phone system or writing off your current equipment
- Dedicated voice network means high quality
- Proven track record of delivering business-class communications services
- Additional features work with your existing environment

This service is being offered by a company, AccessLine Communications, with over 100,000 business customers and has been in business for over 20 years. Some high profile customers are IBM, Sun Microsystems, American Express, Pacific Life and many, many more.

## Pricing examples:

4 Analog Lines with 2000 minutes of Inter and Intrastate LD bundled at \$150 monthly. Any overage is .019 per minute inter & intra.

Any additional line is \$34 per line and includes 500 minutes of LD per line.

Each DID is \$0.50 per DID (a DID can be added anywhere in the US)

## Additional Highlights

Calls between locations of multi-location sites are free (inter-office)

Connect conferencing is .036 per participant

**.019 cpm LD for both interstate and intrastate** on anything over their included LD minutes!

The service can be delivered in either analog or digital (T-1) interfaces and scales to multiple T-1's.

This service also competes at a discount with current dedicated T-1 offerings. Usually 10-20% savings is experienced depending on the market and usage patterns.

Because of the network design there are some unique price points for this service:

A Remote Number (anywhere in the US) is only .50 additional. This is inbound only but there is no additional cost for transport. A customer in Dallas could have a number in Miami that rings on his PBX for only .50.

A fax Mailbox (like e-Fax) is only \$2.99. E-fax sells an equivalent product for over \$30.